



**NIA's 63<sup>rd</sup> Annual Convention  
April 18–20, 2018**

HYATT REGENCY GRAND CYPRESS, ORLANDO, FLORIDA



**Personalized Schedule—Contractor Members**

NIA is thrilled to welcome first-time attendees to our 63<sup>rd</sup> Annual Convention in Orlando, Florida. Take a look at the personalized schedule below, which is customized and highlighted for contractor attendees, and includes sessions and events you won't want to miss. Please plan to arrive on Tuesday, April 17, so that you can take full advantage of the educational and networking programs scheduled on Wednesday morning.

**Wednesday, April 18, 2018**

- 7:00 a.m.–5:00 p.m. Registration and Bookstore ◀▶
- 7:30 a.m.–9:30 a.m. Continental Breakfast
- 7:45–8:55 a.m. Membership Committee \*
- 9:00–9:30 a.m. NIA Member Orientation and Refreshments \* (Keep an eye out for an invitation via email!)
- 9:35–11:35 a.m. Foundation Steering Committee \*
- 9:35–11:35 a.m. Technical Information Committee ◀▶
- 9:35–11:35 a.m. Health and Safety Forum and Committee ◀▶
- 11:40–1:00 p.m. General Session and Luncheon: Update from Helmets to Hardhats ◀▶
- 1:05–3:00 p.m. Merit Contractors Committee ◀▶
- 1:05–3:00 p.m. Union Contractors Subcommittee (open only to signatory contractors of the International) \*
- 1:05–3:30 p.m. Associates Forum and Committee ◀▶
- 1:05–3:30 p.m. Distributors/Fabricators Forum and Committee ◀▶
- 3:05–3:50 p.m. Joint Union/Merit Contractors Meeting:  
Past, Present, and Future: How Contractors Succeed and which Trends Are Emerging for the Future ◀▶
- 3:50–4:40 p.m. Regional/National Committee \*
- 3:55–5:40 p.m. Young Professional Advisory Forum and Committee (YPAC): Driving Best Practices in Business Development \*
- 3:55–5:40 p.m. Metal Building Laminators Forum and Committee ◀▶
- 4:45–5:40 p.m. Can/AM Meeting \*
- 5:45–6:30 p.m. Convention First-Timer and VIP Reception \*
- 6:30–9:00 p.m. Welcome and Appreciation Evening: Calling All Superheroes! ◀▶+

- ◀▶ Open Event
- \* Invitation Only
- + Registered Spouse/Guests Are Encouraged to Attend
- Events Recommended for Contractor Members Are in Orange

**Thursday, April 19, 2018**

- 7:00–11:45 a.m. Registration and Bookstore
- 7:30–8:00 a.m. Networking Breakfast ◀▶+
- 8:00–10:00 a.m. Keynote Presentation: Get It On! What It Means to Lead the Way—  
Keni Thomas, Ranger in the "Blackhawk Down" Mission ◀▶+
- NIA Business Session ◀▶
- 2017 Theodore H. Brodie Distinguished Safety Award Presentation ◀▶
- 10:00 a.m.–12:00 p.m. Spouse Program: Floral Design with a Purpose—Support the Salvation Army's Women's Shelter +
- 10:00–10:10 a.m. Coffee Break ◀▶
- 10:10–10:45 a.m. Educational Session: Thermal Insulation Inspector Program (TIIP) Overview ◀▶
- 10:45–11:45 a.m. Technical Presentations ◀▶
- 12:30–5:30 p.m. NIA's Golf Tournament + (separate registration)
- Open Networking Evening—Enjoy Orlando!

**Friday, April 20, 2018**

- 8:00 a.m.–12:00 p.m. Registration and Bookstore
- 8:30–9:45 a.m. Keynote Presentation and Breakfast: Delivering World-Class Customer Service—Lessons from the Mouse—  
Dennis Snow, Former Walt Disney World Manager, Service Excellence Expert ◀▶+
- Coffee Break ◀▶
- 9:45–10:00 a.m. The Mechanical Insulation Industry Perspective Panel ◀▶
- 10:00 a.m.–12:00 p.m. Open Time for Individual Member Meetings
- 12:00–5:00 p.m. 2019 Convention Committee Lunch \*
- 12:15–2:00 p.m. Council of Committees and Board of Directors Meeting \*
- 2:15–4:15 p.m. Farewell Reception ◀▶+
- 5:00–5:30 p.m. Farewell Dinner ◀▶+
- 5:30–7:00 p.m. Hosted Dessert Hospitality Suites ◀▶+
- 7:00–10:00 p.m. Silent Auction ◀▶+
- 7:30–8:30 p.m.

If you have any questions regarding the event please email [events@insulation.org](mailto:events@insulation.org) or call NIA at 703-464-6422.